



OCTOBER 2025

REMINDER

TID CARES Program provides qualified customers discounts on their electric bill.

The Budget Billing Program helps qualified customers balance monthly payments with an annual budget plan.

For information on all of TID's payment assistance programs, visit TID.org/ paymentassistance.



Utility Pole Safety

Covering utility poles with signs of any kind (lost animals, events, political influence) creates a serious safety hazard for our utility workers. Damaging the integrity of utility poles can impede TID's ability to deliver safe and reliable power. In addition to affecting the integrity of the utility poles, nails, screws, and tacks can interfere with lineworkers' ability to safely climb utility poles and can lead to injuries. TID customers benefit from a strong and reliable electric infrastructure, resulting in few outages and a quick recovery time on the occasion power is interrupted. Let's work together to ensure lineworkers can safely fulfill our mission of providing reliable power. To support TID's efforts, please keep signs off utility poles.

TID investments in ongoing inspection and maintenance of TID's vital power infrastructure is necessary to protect our operations and to provide reliable, safe service to our customers. For more information about TID's safety efforts, visit TID.org/Safety.



Value of Infrastructure





6,019 poles inspected

164 poles replaced











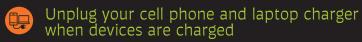


WATCH OUT FOR 🗲

ENERGY VAMPIRES

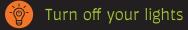
SAVE ENERGY IN YOUR HOME BY LOCATING ENERGY VAMPIRES! ELECTRONICS AND APPLIANCES CAN CONSUME ENERGY EVEN WHEN THEY ARE NOT IN USE, WHICH LEADS TO WASTING POWER AND INCREASING YOUR ELECTRICITY BILL.

TIPS TO AVOID LURKING VAMPIRES IN YOUR HOME:









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