THEGROWER





Grower Satisfaction Survey – We want your feedback!

TID is committed to providing exceptional customer service and upholding efficient operations that support the needs of our growers.

Now through September 15, 2025, TID will be conducting its first ever Grower Satisfaction Survey. The feedback you

provide plays a critical role in helping us understand your needs and we hope you will take a few minutes to participate. Knowing what is most important to our growers will help us evaluate our current practices and help shape future improvements to services and operations.



TID has partnered with research company GreatBlue to produce a survey is that is easy to complete in 10 minutes or less. The survey will ask

your opinion on a variety of topics, like your satisfaction with TID's operations, the factors that influence your irrigation choices, your preferred methods of how to receive information from TID, and your level of interest in new programs like TID's Groundwater Recharge Program.

The information generated from the anonymous survey will inform TID of how to better serve your needs. Your input will impact how TID invests in infrastructure and technology and will contribute to improvements in service. Thank you in advance for providing insight as to how we can better fulfill our mission of delivering quality customer service and safe, reliable, and competitively priced irrigation water.

To take the survey or for additional information go to TID.org/GrowerSurvey.

IMPORTANT DATES

Last Day to Order Water: Oct. 25

Last Day of Irrigation Season: Oct. 29

REMINDER:

TID Offers Grower Online Access Training. Reserve your spot to access and walk through the Online Water Request System guided by a TID professional.

Workshops available on the following days:

Tue., August 19 at 8 a.m. Wed., August 20 at 3 p.m. Thu., August 21 at 5:30 p.m.

RSVP to reserve your spot at the workshop that fits your schedule. To RSVP for a workshop, please email TID at yivalencia@TID.org or call (209) 883-8357.







Right of Way

The District maintains easements for operational clearance and to protect District and Improvement District facilities for the benefit of all District customers. An easement is a right of use over the property of another for a specific purpose, and is often referred to as a right of way. District easements may include the right to construct pipelines, electrical lines, or other infrastructure, and includes the right to restrict uses of the easement area that may adversely impact District operations or facilities. Any encroachments (fencing, planting, storage, building of structures, pipelines, utility conduits, etc.) within these easements or near District or Improvement District facilities must be approved by the District in writing prior to any construction or use of a particular easement area.

Any customer interested in applying for approval for encroachment within District or Improvement District easements should contact Development Services within the Civil Engineering Department for additional information. Development Services permits can be reached at permits@TID.org.



July's Water & Power **Podcast features features** a discussion on the modernization of TID's irrigation system.



Go to: TID.org/podcast or wherever you get your podcasts.

TID'S LOCAL **HAZARD** MITIGATION PLAN



TID is updating its Local Hazard Mitigation Plan and seeks community feedback.

Visit www.TID.org/LHMP to learn more.





DAIRY FAN REBATE





WATER CALL CENTER

Open Monday-Friday 7 a.m. to 5 p.m. (209) 883-8456

CONTACT US Water Distribution (209) 883-8356