

SUP.4.4 Manage Profile - Contacts

Role: Supplier Bidder, Supplier Sales Representative, Supplier Customer Service Representative

Objective: By completing this topic, you will learn how to Manage Profile - Contacts.

Navigation Hint: Home > Supplier Portal > Tasks > Company Profile > Manage Profile

Test Script Dependency:

Expected Result: Supplier will be able to manage Contacts.

Test Script Execution Duration: 6 Minutes

Step No.	Step Description	Navigation Path
1	Log into Oracle and click on the Supplier Portal icon.	Home Page -> Supplier Portal -> Supplier Portal
2	Scroll down to the bottom of the page and on the click the Manage Profile under Company Profile section.	Tasks > Company Profile > Manage Profile Company Profile Manage Profile
3	Click Edit button on top right.	Edit

SCM: Supplier Portal – Oracle 24C



Step No.	Step Description	Navigation Path
4	Click on Yes to Proceed.	Warning X POZ-2130390Making edits will create a change request for the profile. Do you want to continue? Yes No
5	Enter a Change Description.	Change Description
6	Click on the Contacts Tab .	Contacts
7	Add or update any fields on the Contacts page as needed. Note : Contact changes do not require approval from the Supplier Administrators.	
8	Click the + button (or Actions > Create) to add a new Contact. Click the pencil icon to edit an existing contact.	+

SCM: Supplier Portal – Oracle 24C



Step No.	Step Description	Navigation Path
9	Review the contact details and make necessary edits . Note : Update fields include: Name Fields, Phone Numbers, E-mail, Job title, Administrative Contact check box. Do not modify any User Account details.	Salutation Mr. ~ * First Name John Middle Name
10	Update the Status from Active or Inactive as needed Note : Inactive status will not allow this contact to place on new orders or access supplier portal.	Status Active V
11	Review the Contact Addresses and add or remove any addresses for this contact. Note: Typically, all contacts should have access to all Addresses, unless needed to restrict them.	Contact Addresses
12	Click OK button.	ΟΚ
13	To add a new contact, Click on Add icon.	+

SCM: Supplier Portal – Oracle 24C



Step No.	Step Description	Navigation Path
14	Enter Name, Phone and Email details	* First Name Tom Middle Name
15	Select Administrative Contact checkbox. Note: This gives access to manage other user contacts for that supplier. Checking the Administrative contact box gives access to manage other user contacts for that supplier.	Administrative contact
16	Under Contract Addresses, click the Select and Add Icon (or go to Actions > Select and Add)	III
17	Click OK button.	<u>ок</u>
18	Under User Account , select Request user account checkbox to create an account for this new contact.	Request user account



SCM: Supplier Portal – Oracle 24C



Step No.	Step Description	Navigation Path
19	Click the Select and Add icon (or go to Actions > Select and Add) to add additional roles if necessary. Select the role and click OK to add.	
20	Click the OK button.	<u>ок</u>
21	Click the Save button.	Save
22	Click the Review Changes button.	Review Changes
23	Click the Submit button.	Submit
24	Click OK button.	ΟΚ
25	Click Done button.	D <u>o</u> ne
26	End of Procedure.	