



WATER & POWER
Serving Central California since 1887



MARCH 2025

RECEIVE YOUR MONTHLY BILL NOTIFICATIONS BY EMAIL

Eliminate paper waste and expedite receipt of your monthly bill via email. Sign up on My.TID.org to get your bill delivered to your inbox, where you can access it through online accounts.



TID Payment Assistance and Budgeting Programs

In 2025, TID's payment assistance programs were updated to reflect the 2025 rate adjustment in an effort to better support our customers' needs. We encourage qualified customers to sign up for the programs available to help them save on their electric bills.



TID CARES Program offers eligible customers a monthly discount on their electric bill based on household size and income. Residential customers who qualify will receive a \$16 discount on the customer charge and 15% off the first 800 kilowatt-hours (kWh) each month.

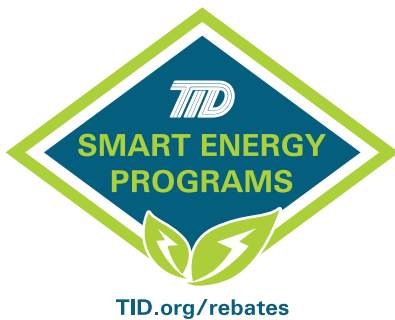


Medical Rate Program offers a monthly discount to help with energy costs if you or a full-time resident in your home requires the use of a medical life-support device, or if your medical condition requires special heating or air conditioning in order to sustain life.

Visit TID.org/paymentassistance for more information on both programs. Customers can complete the application online. If you have any questions about the program or need help with your application, please call TID Customer Service at (209) 883-8222.

Budget Billing offers customers support by minimizing bill fluctuation, allowing for a more streamlined household budget. With Budget Billing, you will pay a set bill amount each month that is determined by averaging your past bills based on usage information and days of service in a similar time period. Periodically, typically in March and September, we will review and adjust your monthly Budget Billing payment to ensure it is an accurate reflection of your usage.

Visit TID.org/customer-service for more information on all of these programs.



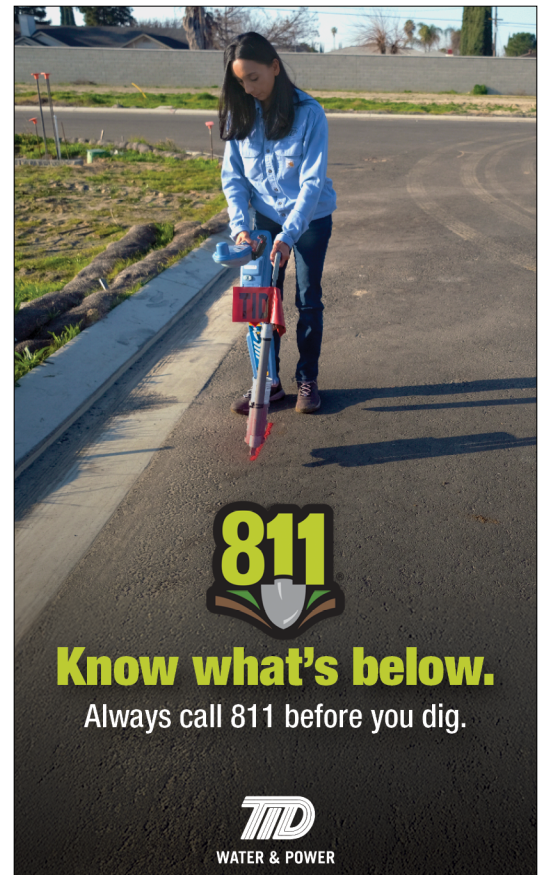
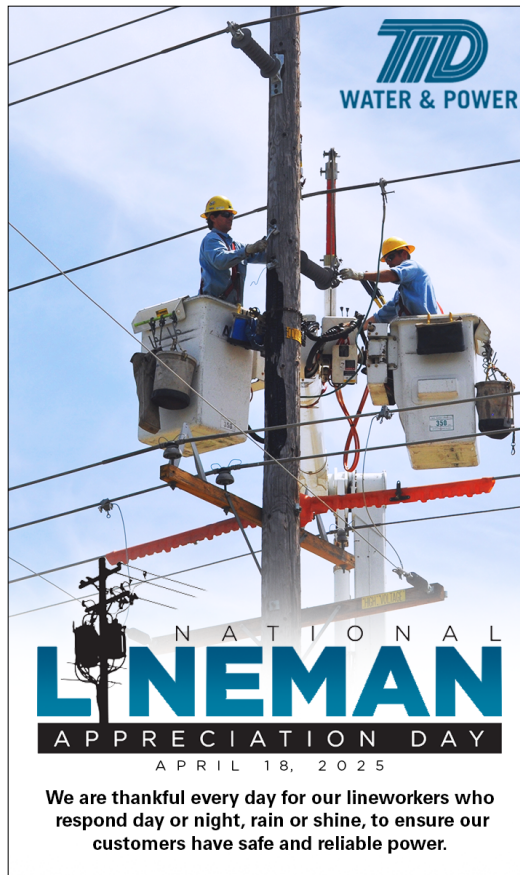
SAVE ON ENERGY-EFFICIENCY UPGRADES

TID wants to make it easier for you to upgrade to energy-efficient appliances, which can lead to savings on your electric bill. TID offers a variety of rebates to improve your home's efficiency and has increased rebate amounts on eligible energy-efficient appliances. Check out the updated rebates you can receive for upgrading your appliances to energy-efficient, Energy Star appliances.

Visit [TID.org/rebates](https://www.tid.org/rebates) for a complete list of rebates and qualifying equipment and services.

TID's Weatherization Program, available at no cost to TID CARES customers, can reduce energy bills by making your home more energy efficient. Weatherization improvements can help lower your TID bill while keeping you warmer in the winter months and cooler in the summer.

To find out if you qualify for TID's Weatherization Program, visit [TID.org/CARES](https://www.tid.org/CARES).



TIPS TO SPRING INTO SAVINGS



Spring cleaning can result in a need for new appliances. Be sure to check TID's rebates for ENERGY STAR® certified appliances.



Set your A/C to 78 degrees and consider investing in a Smart Thermostat to control your heating and cooling usage from anywhere. TID offers a rebate for qualifying Smart Thermostats.



Keep your HVAC system in top condition with regularly scheduled maintenance. TID offers an HVAC tune-up rebate.

Find a list of TID's rebates at [TID.org/rebates](https://www.tid.org/rebates).

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