



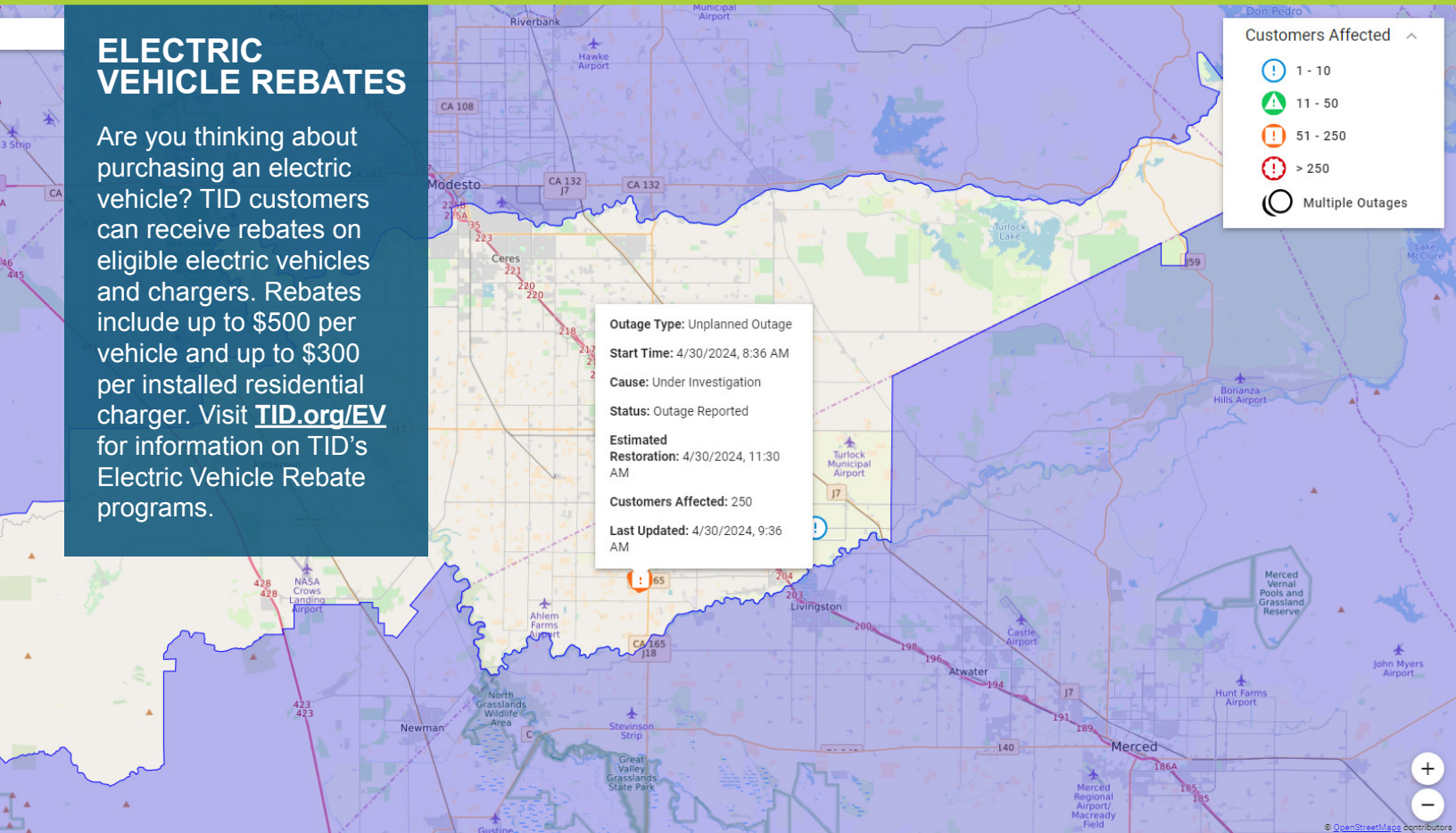
WATER & POWER
Serving Central California since 1887



JUNE 2024

ELECTRIC VEHICLE REBATES

Are you thinking about purchasing an electric vehicle? TID customers can receive rebates on eligible electric vehicles and chargers. Rebates include up to \$500 per vehicle and up to \$300 per installed residential charger. Visit [TID.org/ev](https://www.tid.org/ev) for information on TID's Electric Vehicle Rebate programs.



TID Introduces the Public Outage Portal

TID has implemented a new Outage Management System (OMS) that will help monitor, detect and manage power outages. The OMS supports TID's mission to provide reliable power and quality customer service. The new system will alert TID when outages occur and streamlining operations.

We know our customers are accustomed to TID's ability to provide reliable power, however on occasions, due to weather, vehicle accidents, or other forces, an outage may occur. Now, customers can visit the public outage portal, a live mapping system, to see the location of an outage, the number of customers affected, and the estimated time of restoration.

Using the Public Outage Portal

View the public outage portal at [TID.org/outages](https://www.tid.org/outages). When there is an outage, the map will display an approximate outage area for privacy purposes.

The map allows customers to see details about the outage and provides real-time updates.

We understand the inconvenience of being without power and pledge to do our best to minimize power outages. The public outage portal was a District-wide initiative with the goal of maximizing resources and minimizing the impact of outages on our customers.

Tips to Stay Cool and Save This Summer

Let TID be your smart energy partner. Check out our summer tips and year-round rebates to help cool down your home and help lower your bill.



Use a smart thermostat and set it to 78 degrees over the summer months. **\$50 Smart Thermostat Rebate**



Keep up with regular maintenance. Replace your A/C filter regularly and scheduling a HVAC tune up. **\$50 HVAC Tune-up Rebate**



Use fans to stay cool. Remember, fans cool people not rooms. **\$100 Whole House Fan Rebate**



Bonus Tip: Know how and when you are using your energy. **Log on to [My.TID.org](https://www.tid.org) to view your energy usage.**

Scan the QR Code for a full list of TID's rebates and eligibility information.



SWIM FREE THIS SUMMER AT A LOCAL POOL!

Empire	June 12 & July 23
Modesto	June 28 & July 19
Hilmar	July 5 & July 26
Ceres	July 13 & July 20
Turlock	June 25
Patterson	June 26

Visit [TID.org/swimsafe](https://www.tid.org/swimsafe) for pool hours and the most current information.

Residential HVAC Tune Up

Up to \$50.00 per customer account

ELIGIBILITY

Rebate to perform HVAC Tune Up on a residential system that includes:

- Cleaning or replacement of air filters
- Cleaning of evaporator and condenser coils
- Verification of adequate air flows
- Refrigerant diagnosis and recharge if necessary

Must be performed by a licensed HVAC contractor

Must be a TID residential customer

Limit (2) per calendar year



Additional Terms & Conditions apply
Visit us online at [TID.org](https://www.tid.org) for more information
(209) 883-8432



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