# THEGROWER





## TID Teams Take Quick Action to Resolve Issue on Main Canal

Each year, during the irrigation offseason, TID proactively inspects and repairs potential issues in our 250 miles of canals to prevent them from becoming problems. Despite best efforts, occasionally challenges occur. Saturday, March 26, as TID was bringing water into the system for the start of the 2022 irrigation season, presented one such challenge.

While filling the system, staff was notified by a grower of a leak on the Main Canal at Lake Road. A crack in the lining was identified once the water level was dropped and repairs began.

Approximately 70% of TID growers are served by water below the location of the leak, and if staff wasn't able to identify and solve the issue, those growers would have been without water. In less than 24 hours the issue was reported, identified, and repaired, and water deliveries to impacted growers were only delayed by one day. A tremendous amount of coordination, from the affected landowner to dozens of TID staff from multiple departments, was needed in this emergency, all working through the weekend to minimize the impact to our customers.

TID Teams Involved in Repair Water Distribution Construction & Maintenance Civil Engineering Power Control Center Mini-Hydro Electronics

Cause of the Leak Horizontal and vertical cracks about ¾ of the way up the lining directly adjacent to the leak

<u>Area of Outer Bank</u> <u>Excavated and Replaced</u> 25' wide x 6' high

#### **Curtailments Update**

TID is analyzing the recent curtailment orders on the Tuolumne River re-enacted by the State Water Board. Regardless of the findings, TID will be able to continue to meet our customers' needs. We will continue to fight the curtailment orders through litigation.

#### Grower Meeting Schedule

TID has scheduled Grower Meetings for July 13, July 20, and July 27. Meetings will be held on each date at 8:00 a.m. and 12:00 p.m. at the Turlock office at 333 E. Canal Drive. Please RSVP to (209) 883-8357 or <u>irrigation@TID.org</u> to let us know which date and time you will attend.



### Pay Your Bill and Access Irrigation Data Online

You can now see the amount due on your irrigation accounts and **pay your bill from your computer or tablet with a credit card**. Simply log-in to your TID online water account at <u>waterrequest.TID.org</u> and click the [\$] icon on your dashboard.

Your Online Water Account also shows real-time data and tools that will help you make more informed decisions for your parcels.

Use your mobile phone, tablet or

computer to:

- Order water
- Forecast your irrigations throughout the season to optimize remaining water
- Check water usage by parcel
- Group parcels for a comprehensive look at irrigations

Visit <u>waterrequest.TID.org</u> to access the online tools. Call the Water Call Center with questions: (209) 883-8456

#### **Irrigation Rule 7**

The cancellation of a water order requires a minimum of 24 hours notice. Any cancellation provided less than 24 hours in advance of delivery is not a valid cancellation. Invalid cancellations will result in the accrual of water charges and the reduction of available water. In addition, an invalid cancellation will render Irrigation Rule 6.4.2 inapplicable. Each customer will be allowed one invalid cancellation within 24 hours of delivery before accruing additional charges for water.

#### **2022 Important Dates**

1st Installment Fixed Water Charge: Monday, June 20

2nd Installment 2022 ID Assessments: Monday, June 20

Last Day to Turn in Drought Transfer Pilot Program Agreement: Wednesday, September 21

Last Day to Order Water: Sunday, October 9

End of Season: Wednesday, October 12





#### Sign Up to Receive Irrigation Usage Summary Reports

TID emails out an irrigation usage summary report on the 1st and 15th of each month to help you track progress through the irrigation season. To sign up to receive these summary report emails, go to: **<u>TID.org/groweremail</u>** to sign up.



#### WATER CALL CENTER

Open 7 days a week during irrigation season from 7 a.m. to 5 p.m. (209) 883-8456

#### **CONTACT US**

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