



WATER & POWER
Serving Central California since 1887



SEPT 2022

ANNOUNCEMENT: MY TID

My TID is the new way to manage your account and pay your TID bill online. You can also track your usage, set up high bill alerts, and even project what your next bill will be based on your current usage. Visit My.TID.org.



RELIABILITY BY THE NUMBERS

TID is proud to provide reliable power to customers year-round. During the summer months, when energy usage is higher, the impact of outages becomes even greater – making sure customers are able to cool their homes and businesses. A recent TID Water & Power Podcast episode discusses how the District plans and prepares for summer energy use peaks. Listen to the Energy Imbalance Market and Summer Readiness episode at TID.org/podcast.

RELIABILITY BY THE NUMBERS

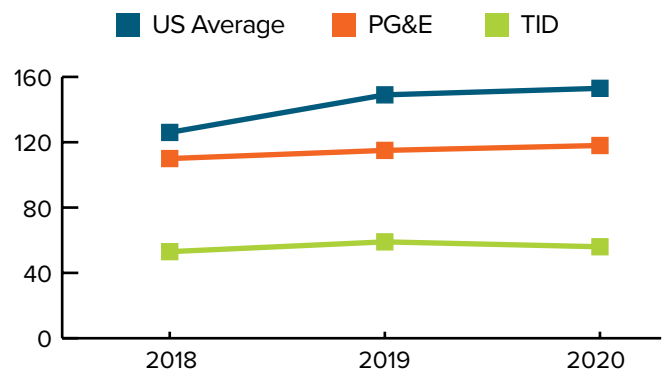


TID customers had
75% FEWER AND SHORTER POWER OUTAGES
 of power utilities nationwide (2021)



TID had fewer outages and roughly
50 MINUTES LESS DURATION PER OUTAGE
 than the average utilities in California, Nevada and Arizona (2021)

SYSTEM AVERAGE INTERRUPTION DURATION INDEX (SAIDI)* 3-YEAR TREND



*SAIDI = Minutes divided by Total Number of Customers



Public Power/Water Professionals/Customer Service Appreciation Week

During the first week of October, TID will celebrate some of our key services and the individuals that provide them. Follow TID on Facebook, Twitter and Instagram to celebrate with us.



TID POWERING OUR COMMUNITIES

As a trusted community partner, TID recognizes that we can accomplish more when we work together. With that belief in mind, TID recently awarded four grants to support projects benefitting the community and energy efficiency initiatives.

POWERING OUR COMMUNITIES – NON PROFIT GRANT AWARDEES

Westside Ministries will remodel and modernize a snack bar kitchen within their facility to commercial standards. There are approximately 600 children served on a monthly basis with an additional 2,000 individuals assisted throughout the year during community events.

The Salvation Army will replace their existing air conditioning system with a high efficiency system, primarily to serve their recreation and game room, allowing the rooms to be used by children year round.

Church Without Walls at The Gathering has given out 13,000 boxes of food to families in need since April 2020, and continue to serve 120-180 families per week. The organization will purchase or build a fully insulated storage shed to create a permanent food storage using energy efficient appliances.

POWERING OUR COMMUNITIES – MUNICIPALITIES, COUNTIES, AND SCHOOL DISTRICTS AWARDEE

Modesto City Schools (MCS) will be installing a sustainable outdoor learning environment structure at Tuolumne Elementary School, located within TID's service territory. The project provides benefits to students and teachers as well as providing clean renewable energy for MSC with a roof mounted solar system.

TID is proud to provide resources that support improvements in our community and within our service territory. For more information about TID's grant programs, visit [TID.org/grants](https://www.tid.org/grants).



Is an electric vehicle right for me?



Find out using the TID EV Guide

Visit [EV.TID.org](https://www.tid.org)



ENERGY SAVING TIP!

Ceiling fans cool people, not rooms. Remember to turn off fans in unoccupied rooms.

CONTACT US

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