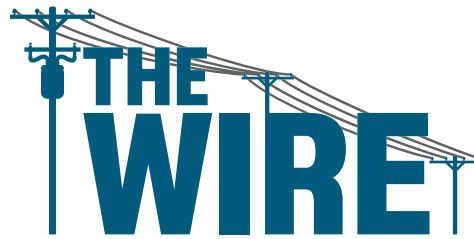




**WATER & POWER**  
Serving Central California since 1887



**JUNE 2022**

**ANNOUNCEMENT:  
CUSTOMER ACADEMY  
LAUNCHING**

TID will launch a Customer Academy in the fall, offering an inside look into the District's operations as a community-owned utility. Applications to be part of the inaugural class will open August 2022. For more information, visit [TID.org/CustomerAcademy](https://www.tid.org/CustomerAcademy).



# INTRODUCING MY TID

TID launched the new **My TID** customer portal. Check out My TID's enhanced customer options that range from starting automatic bill pay to tracking your energy usage. Set up your account today and take advantage of the new tools My TID offers to help you save time and monitor your energy usage. Visit [My.TID.org](https://www.tid.org).



**Paying your bill**

- Make your payment through one of many payment options
- Set your preferred payment date
- Set up automatic bill pay



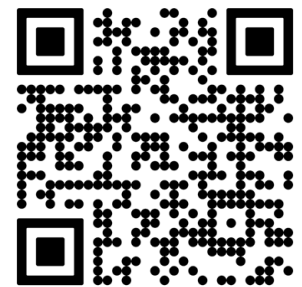
**Track your energy usage**

- Complete a home energy analysis
- Obtain your projected bill amount
- Get tips on how to save by reducing your energy usage



**Get support managing your monthly bill**

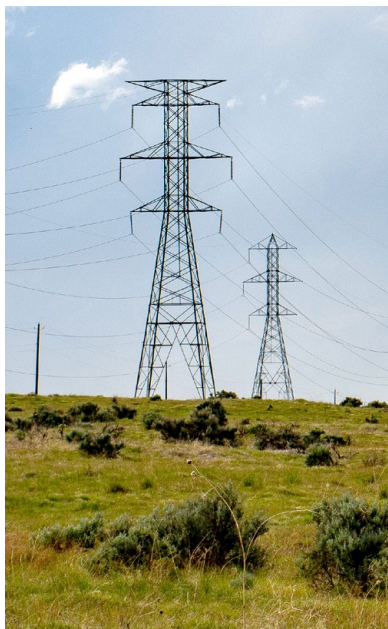
- Sign up for Budget Billing
- Make payment arrangements
- Set up notifications for high bill alerts



Use the QR code to watch a short video and learn more about the My TID customer portal.

## Maintaining and Protecting the Communities We Serve

TID remains diligent in mitigating wildfire brought on by the effects of continued drought paired with unanticipated events that can occur within TID's service territory. TID's Wildfire Mitigation Plan outlines the preventative strategies TID uses to identify potential risks. Proactive practices include the testing and replacement of TID's wood poles in fire zones. Vegetation management is also key to supporting a healthy environment to help prevent outages, wildfires, soil erosion and water quality issues. Providing reliable and safe power to customers is always TID's top priority. Access TID's Wildfire Mitigation Plan at [TID.org/wildfire](https://www.tid.org/wildfire).



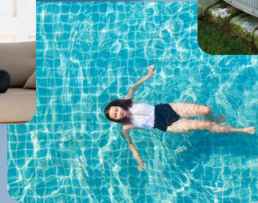
### CONTACT US

333 E Canal Dr  
Turlock, CA 95380  
(209) 883-8222

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ROOM AIR CONDITIONER • SUNSCREENS**



[TID.org/rebates](https://www.tid.org/rebates)

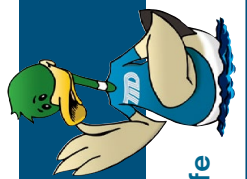
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CELEBRATING 135 YEARS OF INNOVATION

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2022 Swim for Free



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