



WATER & POWER
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FOR IMMEDIATE RELEASE

March 17, 2020

TURLOCK IRRIGATION DISTRICT COVID-19 UPDATE

TURLOCK – The health and well-being of our customers and employees is the top priority for the Turlock Irrigation District. In response to the COVID-19 (Coronavirus) outbreak, TID will be closing its offices to the public beginning March 18 until further notice. This is a protective measure to limit public gatherings and to help prevent the spread of Coronavirus.

We understand that concern and uncertainty surrounding the Coronavirus and want to assure you that we remain committed to providing safe and reliable power and irrigation water.

During the closure, TID customers will be able to pay their monthly bill via the following methods:

- Online at <https://ebills.tid.org/Login.aspx>
- By phone at 1-866-742-8991
- By dropping off payment at TID drop boxes located at each of our Customer Service locations
Turlock: 333 E. Canal Drive | Ceres: 2944 Third Street | Patterson: 34 N. Third Street
- By mailing payment to: PO Box 949, Turlock, CA 95381

We understand that finances may be strained as an effect of business closures, reduction in work hours, childcare issues and a multitude of other impacts related to COVID-19, and we encourage you to call and speak with one of our Customer Service Representatives to make payment arrangements that work for you and your family.

We will continue to monitor this quickly evolving situation and are here to assist you as needed. For additional official information about COVID-19, we recommend visiting the [Stanislaus County Health Services Agency](#), the [California Department of Public Health](#), or [Centers for Disease Control and Prevention](#).

Everyone has a role to play in protecting our community from spreading respiratory illnesses like Coronavirus. By practicing everyday preventative behaviors and being thoughtful of daily interactions with others, we can each do our part to stay healthy. Together with our customers, We Are TID, and together, we will all get through this challenge.

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