



**WATER & POWER**  
Serving Central California since 1887



**JUNE 2023**

**BE CERTAIN**

Please be wary of scammers going door-to-door pretending to be TID employees. If you aren't expecting a visit from TID, please call us at 209-883-8222 to confirm that those claiming to be TID staff, actually are.



# Protect Yourself from Scammers this Summer

The temperature is rising and so is the number of utility scammers attempting to trick customers. TID does not want you to fall victim. Watch out for these potential scams.

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**Rebate or refund**  
A scammer may send an email claiming that you over paid on your bill. The scammer provides a link for you to enter in your credit card information in order to receive your refund.  
*TID may email you, but TID will not request financial information by email - this is a phishing attempt.*
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**Threat of disconnection/request for immediate payment**  
A scammer may phone a customer, tell them they are past due and demand payment in the form of a credit card, or even gift cards, within an hour, or threaten to disconnect service.  
*TID does not call customers requesting payment with a threat of immediate disconnection.*
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**In-person demand**  
A scammer may appear at your home or business impersonating a TID employee with a fake badge or uniform requesting personal information, payment or access to your home.  
*TID employees deliver some notifications in the field but they do not accept or request payments.*

These are just a few examples of potential scam attempts. If you receive a suspicious call, text, email or someone shows up at your home or business trying to convince you they represent TID, call TID's Customer Service line at 209-883-8222 to confirm the person's identity or report the potential fraudulent activity. Scan the QR code for additional tips to avoid a being the subject of a potential scam.





## TID Advocates for Our Region's Historic Water Rights

On April 18, TID General Manager, Michelle Reimers, testified at the California Assembly Committee on Water, Parks, and Wildlife in opposition of AB 1337. This bill, along with three others introduced in the California legislature this year, would make sweeping changes to the California Water Rights System and greatly expand the authorities of the State Water Resources Control Board. The Water Rights System provides certainty and consistency, enabling TID to provide irrigation water to the most vital agriculture land in the state, as well as the provision of reliable, carbon-free hydropower. These water rights, held by TID on behalf of its customers, are paramount to TID operations, and play a crucial role supporting the local economy that impacts all TID customers.

Visit [TID.org/WaterRights](https://www.tid.org/WaterRights), to learn about TID's water rights, California's water rights system and to stay up to date on California water legislation.

# IT'S COOL TO SAVE



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DUCTLESS MINI SPLIT • WHOLE HOUSE FAN  
ROOM AIR CONDITIONER • SUNSCREENS



[TID.org/rebates](https://www.tid.org/rebates)



**CHECK OUT THE OPTIONS & SERVICES**

ON THE MY TID PORTAL!

Scan to watch a quick video on how to use My TID.



Swim free this summer at a local pool!

For more information on participating pools, visit [TID.org/swimsafe](https://www.tid.org/swimsafe)

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