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FOR IMMEDIATE RELEASE

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TID warns customers about attempted fraud

TURLOCK – The Turlock Irrigation District is receiving reports from customers that they are being contacted by individuals claiming to represent TID and threatening them with disconnection for non-payment. They demand that the customer make a payment over the phone often with an untraceable pre-paid card or something similar. They instruct the customer to call back with payment information within a short amount of time. Occasionally, they request a credit card for payment which they use to make fraudulent transactions. These attempts are made during both regular business hours and after-hours and affect residential and commercial accounts.

TID wants all our customers to know that we do not call to solicit payments on past due accounts after hours and we never ask them to pay via a pre-paid money card. If we do contact them regarding a past due bill during normal hours, we request they make the payment in a TID office (although they can make a payment via credit card over the phone).

Customers that are subject to disconnect are notified by mail and phone of their delinquent status prior to their service being disconnected. Electrical disconnections are a last resort for TID.

Always be skeptical of pushy people who demand payment or personal information (like your Social Security Number, credit card number or bank information), especially if they threaten to turn off your power. When in doubt, hang up and call our customer service line at (209) 883-8222.

Visit <http://www.tid.org/customer-service/for-your-protection> for more details

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About the Turlock Irrigation District (TID)

The Turlock Irrigation District, located in Turlock CA, is the first publicly owned Irrigation District and is one of only four today that provides irrigation water and power to residential, commercial, industrial and agricultural customers within its service area. TID has been in the retail electric business since 1923. TID provides safe, low-cost, reliable energy to a growing customer base that today exceeds 98,000 home, farm, business, industrial and municipal accounts. TID also serves 5,800 irrigation customers

covering approximately 150,000 acres of farmland. For more information about TID visit www.tid.com and follow @TurlockID on Twitter.